

Village of Gardner

Cross Connection Control Program and Lead Service Line Survey

This is a legitimate survey and is mandated by the Illinois Environmental Protection Agency (IEPA)

If you are not the property owner, please contact the owner to complete the survey.

All water customers are required to complete and return this survey, which takes only a few minutes

Thank you for participating in the survey and protecting the quality of our drinking water.

The Lead Service Line Inventory is important in determining potential water quality issues with your water service. The survey will also help to determine if grant funding for the City and the homeowner will be available in case your water service line needs to be replaced.

You may complete the enclosed paper survey and return it to the:

Village of Gardner

OR

Choose one of the following methods to complete your survey

Residential Property

Scan the QR code:



Online:

<https://testinc.jotform.com/262505105822146>

Commercial Property

Scan the QR code:



Online:

<https://testinc.jotform.com/262504551152146>

If you are having trouble filling out the survey or need to schedule an appointment to have your service line Inspected and identified, please contact:

Village of Gardner

TEST Inc - Chris Perra

(815) 237-5292

(815) 252-9637

General Information About Cross Connection Control

Every drinking water system in Illinois must have a cross connection control program, more commonly known as a backflow prevention program. Backflow prevention is designed to protect the public water supply from contamination from non- drinkable sources. Cross-connection hazards exist in a variety of places, such as factories, processing plants, laundries, dental offices and hair salons. Residential in-ground sprinkler systems are also capable of contaminating the public drinking water if they are not properly protected.

Backflow prevention devices are required on all commercial and residential properties where contamination hazards exist. These devices must be maintained and tested annually to ensure that they are working properly. The State of Illinois requires that every backflow device be inspected annually by a certified backflow tester, and every city that operates a public water system is responsible for making sure that this is done.

Per the EPA & IEPA

All residents connected to the public water supply are required to fill out and submit the Cross Connection Control Survey and Lead Service Line Inventory.

Failure to submit your survey may result in the termination of your water service until your survey is completed and turned in.